



## TRAVEL ARRANGEMENTS

We would be grateful if you could provide us with details of your travel arrangements and expected times of arrival and departure three weeks in advance. It would also assist us if guests arriving by car could arrive after 3pm.

How do you intend to get to and from Aigas: Car  Coach  Train  Plane

Arrival time:..... Departure time: .....

We will collect guests from Inverness train station, platform one car park, at 4.00pm and if you require a taxi we can arrange one for you. Your holiday begins with afternoon tea at 4.30pm and ends with breakfast on the last day.

## OTHER INFORMATION

Any special dietary problems, inability to eat certain foods or allergies?	
Any medical conditions you feel we should know about? (See Clause 9. Terms & Conditions?)	
Emergency contact details and relationship?	
For our marketing purposes - please tell us how you originally heard about Aigas.	

### PLEASE RETURN THIS FORM TO:

**AIGAS FIELD CENTRE LTD, BEAULY, INVERNESS-SHIRE, IV4 7AD**

Please enclose a deposit for each programme for £200.00 per person (in sterling). This can be made by cheque payable to Aigas Field Centre Ltd, PayPal or ring us to pay by credit/debit card.

I have read and accept the terms and conditions of booking (see below):

SIGNED.....

DATE.....

If you have any queries about your booking, please contact us on 01463 782443 or info@aigas.co.uk

*Sharing the Wonders of the Wild Highlands*

## **TERMS AND CONDITIONS OF BOOKING**

**1. THE CONTRACT.** The booking made by post, online or over the phone, constitutes a contract between you and Aigas Field Centre Ltd. Making a booking means that you have accepted all the Aigas Field Centre Ltd terms and conditions of booking. Our written confirmation of your booking means that we agree to provide the programme you have chosen as described in the brochure.

**2. THE DEPOSIT.** Your booking must be accompanied by a deposit payment of £200 per person. This sum is deducted from the balance of fees due. This is a non-returnable deposit unless the booking is cancelled by Aigas Field Centre Ltd.

**3. THE FEES.** The balance of fees due for your programme must be received by us not less than six weeks before the date of commencement of the programme you have booked. If the full balance due is not received on time we reserve the right to cancel your booking without refund.

**4. LATE BOOKINGS.** Late or last minute bookings or alterations can be accepted provided they are accompanied by full fees.

**5. CANCELLATION BY YOU.** If you cancel your booking after you have paid the full fees we reserve the right to retain the costs of that cancellation at our own discretion. Our policy is to do everything we can to minimize these costs and we will always try to offer you alternative dates.

**6. TRAVEL INSURANCE.** We strongly recommend that you take out comprehensive travel insurance to cover you in the event of cancellation by any parties, illness, accident or injury. Costs incurred through your failure to do so cannot be borne by Aigas Field Centre Ltd.

**7. CANCELLATION BY US.** In the event of Aigas Field Centre Ltd having to cancel a programme we shall refund to you all the deposits and fees you have paid to us for that programme. The refund of these monies obviates all liability on our part.

**8. ALTERATIONS TO THE PROGRAMME.** The nature of our work is such that from time to time we have to make alterations to published programmes. Sub-contractors may have to change or some venues (such as islands) may be closed by bad weather etc. Aigas Field Centre Ltd reserves the right to make such changes or to modify the itinerary or alter the leadership or accommodation arrangements as necessary. We shall always do everything we can to ensure that such changes do not materially affect the quality of the programme.

**9. HEALTH & FITNESS.** The nature of our work and the places we go to require that participants are in reasonable health and are able to walk on uneven ground off paths and trails. Our programmes may not be suited to certain disabilities and if you are in any doubt about your suitability please ask us at the time of booking. We reserve the right to decline any booking that we feel may compromise the operation of a programme. It is a condition of booking that participants accept this responsibility to inform us. In the event that a participant does not inform us of a condition or disability that materially affects the operation of the booked programme we reserve the right to cancel that booking and impose any appropriate cancellation charges.

**10. THE AIGAS CODE.** For the purposes of safety, environmental protection and nature conservation, all Aigas Field Centre programmes and activities are operated under the Aigas Code of Conduct. This requires that the Aigas ranger or other appointed group leader has the right to take all operational decisions in the field.

**11. LIABILITY.** Aigas Field Centre Ltd will accept no liability for any losses or additional or unexpected expenses incurred as a result of scheduled transport delays, personal injury, sickness, weather, industrial action, war or act of terrorism or act of God or any other event entirely beyond our control.

**12. THE LAW.** These terms and conditions do not affect your rights in law. The booking contract is governed by Scottish Law and is subject to the jurisdiction of the Scottish courts.

**13. PHOTOGRAPHS.** We reserve the right to take photographs & video during the operation of your programme, and to use the resulting image/s & footage for promotional purposes. By booking with us, you agree to allow image/s to be used in this way; guests who prefer that their image/s should not be used must inform us before their programme commences.